

Job Title: Technical Service Provider – Northern & Central Qld**About us:**

DIT AgTech is at the forefront of innovation in livestock nutrition and agtech solutions. We specialise in delivering cutting-edge IoT-enabled dosing systems and methane-reducing supplements that help producers improve livestock health, productivity, and sustainability. As a fast-growing company with a strong customer-first culture, we are committed to providing solutions that make a real difference on-farm.

We're now looking for a hands-on, customer-focused Technical Service Provider to support our growing customer base across Central Queensland.

The Opportunity:

As our Technical Service Provider, based in Central Queensland and supported by our Head Office in Toowoomba, you'll play a critical frontline role supporting the installation, servicing and optimisation of DIT AgTech's uDOSE systems across the region. Combining technical field support, customer training and operational delivery, you'll help drive equipment reliability, customer success and on-farm adoption of our technology.

What You'll Do:

- Install, commission, maintain and troubleshoot uDOSE systems and associated hardware across a designated territory.
- Conduct preventative maintenance, diagnostics and fault finding to maximise uptime and reliability.
- Support product upgrades, modifications and field-based improvements.
- Deliver practical customer training on device maintenance and use of the uHUB monitoring platform.
- Support customers to optimise supplement delivery and system performance.
- Manage parts usage, inventory movements and workflows through company systems.
- Support supplement mixing and delivery activities where required.
- Work closely with warehouse, logistics and support teams to coordinate field operations.
- Identify and manage safety, quality and operational risks in line with company standards.
- Contribute field feedback to support continuous improvement in products, processes and customer outcomes.
- Represent DIT AgTech at customer demonstrations, field days and industry events where required.

What You'll Bring:

- Experience in agricultural operations, field service, mechanical servicing, technical support or a related hands-on role.
- Strong troubleshooting skills across mechanical, electrical or IoT-enabled systems.
- An understanding of farming operations and confidence working in remote and challenging environments.

- Strong customer service skills and the ability to build trusted relationships with producers.
- Ability to work independently, manage travel and prioritise work across a large territory.
- Experience using digital systems for diagnostics, reporting or inventory management.
- Strong organisational skills, attention to detail and a practical, solutions-focused mindset.

Qualifications and Licences:

- Current Manual Driver Licence (Essential)
- Forklift Licence (Essential)
- Agricultural, mechanical or trade-related qualification (Desirable)
- First Aid certification (Desirable)

Why Join DIT AgTech:

At DIT AgTech, we offer a dynamic and supportive work environment, competitive salary and sponsorship opportunities. You'll have the opportunity to make a meaningful impact in the world by contributing to the advancement of sustainable agriculture and climate solutions.

You'll also enjoy:

- A varied, autonomous field-based role with genuine responsibility
- Working with innovative agtech products making a difference on-farm
- A supportive team environment in a growing Australian AgTech business
- Opportunities to contribute ideas and help shape how we work as we grow

How to Apply:

Send a resume and cover letter to jen.matthews@ditagtech.com.au